



**Elizabeth J. Rutledge, D.D.S.**

May 27, 2020

To Our Valued Patients:

The Springcrest Dental Team has been thinking about you and we hope that you and your family are safe and healthy. Everyone has been through a lot over the last few months and we are all looking forward to resuming our normal routines again. As we re-open our doors and welcome you back to our office, we want to reassure you that our number one priority is your health and safety.

Infection control is and has always been a top priority for our practice. We are following the most recent advice from the CDC and our professional organizations to make changes that will continue to keep you and our team safe from infection. Some of the changes that you will see at our practice include:

- Our team will communicate with you before your appointment to ask screening questions. You will be asked these same questions again when you arrive at our office.
- We will be taking your temperature (with a contactless forehead thermometer) prior to your appointment.
- We will be asking that you wait in your car instead of the waiting room (specially marked parking spots will be available for you and instructions for your individualized service will be provided during your confirmation call).
- We request that you come into the office alone. If necessary, one caregiver or family member may come in with you.
- We ask that everyone who enters the office wear a face covering or mask (if you do not have one, we can provide one for you).
- We have hand sanitizer available and request that you use it when you enter the office.
- All team members, including those in the front office, will be wearing masks.
- We are allowing more time between appointments to help manage social distancing between patients.
- You will see other changes throughout the office as we try to keep social distancing to six feet.

We are beyond excited to re-open our doors and see you again! If you should have any questions about the steps we are taking to keep you safe and healthy in our office, please call our office at (517) 787-2226 or visit our website: [www.sdadentistry.com](http://www.sdadentistry.com).

Sincerely,

Dr. Rutledge & the Springcrest Dental Team